

TERMS & CONDITIONS FOR THE HOLIDAYMAKER.

BOOKINGS

BEDWYN'S HOLIDAY ACCOMMODATION AGENCY ACTS SOLELY AS A BOOKING AGENT FOR THE PROPERTY OWNER. A CONTRACT EXISTS BETWEEN THE HOLIDAYMAKER AND THE OWNER WHEN A BOOKING IS CONFIRMED I.E., A PAYMENT HAS BEEN PAID AND A BOOKING CONFIRMATION LETTER OR E-MAIL HAS BEEN SENT OUT. IT IS IMPORTANT TO CHECK YOUR CONFIRMATION LETTER AND TELL US IMMEDIATELY IF ANY CHANGES TO YOUR BOOKING NEED TO BE MADE.

PAYMENTS

WE CANNOT CONFIRM YOUR BOOKING UNTIL A DEPOSIT, TOGETHER WITH A BOOKING FEE OF £20, HAS BEEN PAID. FINAL PAYMENT SHOULD BE MADE NO LATER THAN 8 WEEKS BEFORE THE START OF THE HOLIDAY (UNLESS BOOKING AT SHORT NOTICE, WHEN THE TOTAL COST OF THE HOLIDAY IS PAYABLE IMMEDIATELY).

ARRIVAL/DEPARTURE

ACCESS TO THE HOLIDAY PROPERTY IS NOT NORMALLY ALLOWED BEFORE 2PM (TO GIVE THE CARETAKER TIME TO PREPARE IT FULLY BEFORE YOU ARRIVE). PLEASE LET THE OWNER OR BEDWYN'S KNOW YOUR APPROXIMATE TIME OF ARRIVAL (EITHER ON THE BOOKING FORM OR BY PHONE A FEW DAYS BEFORE YOUR HOLIDAY) SO ARRANGEMENTS CAN BE MADE TO WELCOME YOU. **DEPARTURE IS NORMALLY BEFORE 10AM ON THE LAST DAY.**

YOUR RESPONSIBILITIES

TO TAKE CARE OF THE PROPERTY AND LEAVE IT IN THE SAME STATE OF CLEANLINESS AND REPAIR THAT YOU FOUND IT. IF NECESSARY, THE OWNER CAN MAKE A CHARGE FOR EXTRA CLEANING COSTS AND A CLAIM AGAINST YOU FOR ANY DAMAGE. ANY PROBLEMS MUST BE REPORTED TO THE OWNER/CARETAKER OR BEDWYN'S STRAIGHT AWAY SO THEY CAN BE REMEDIED AS SOON AS POSSIBLE. PLEASE GIVE US A CHANCE TO SORT OUT ANY DIFFICULTIES DURING YOUR HOLIDAY - IT IS TOO LATE WHEN YOU HAVE RETURNED HOME.

ACCESS

THE OWNER (OR REPRESENTATIVE) IS ALLOWED ACCESS TO THE PROPERTY AT ANY REASONABLE TIME.

CANCELLATION

IT IS IN YOUR INTERESTS TO ARRANGE PERSONAL AND/OR HOLIDAY CANCELLATION INSURANCE. ASK US FOR ADVICE IF YOU DON'T HAVE COVER. IN THE EVENT OF CANCELLATION OF A CONFIRMED BOOKING YOU ARE LIABLE FOR THE FULL COST OF THE HOLIDAY. WHEN WE RECEIVE WRITTEN CONFIRMATION OF A CANCELLATION WE WILL MAKE EVERY EFFORT TO RE-LET THE PROPERTY SO THAT YOUR LIABILITY IS MINIMIZED (YOU WOULD IN ANY EVENT LOSE YOUR DEPOSIT AND BOOKING FEE). THE MORE NOTICE YOU GIVE OF A CANCELLATION THE GREATER CHANCE WE HAVE TO RE-LET THE PROPERTY.